



# Your School, Your Voice

## Family Satisfaction and Engagement

### Survey 2018 - 2019

#### EXCEL Academy

#### Survey Response Rates

##### EXCEL Academy

2017		2018		2019	
School Response Rate	District Response Rate	School Response Rate	District Response Rate	School Response Rate	District Response Rate
51.49%	48.94%	46.85%	42.38%	58.30%	37.18%

#### Family Satisfaction and Engagement Survey - Summary by Category

The following is a summary of the overall data by category of EXCEL Academy's family School Satisfaction Surveys. The parent survey was scored on a 5 point scale.

	2017			2018			2019			School 18 to 19 Change	District 18 to 19 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
Overall	103	90.7%	81.1%	100	86.3%	82.1%	136	93.8%	85.1%	7.5%	3.0%
General	101	93.6%	79.6%	97	88.1%	80.6%	135	95.5%	81.3%	7.4%	0.6%
Involvement Opportunities	101	86.1%	80.7%	100	83.0%	81.6%	136	95.4%	88.4%	12.4%	6.8%
Communication	103	87.6%	75.3%	99	82.2%	77.4%	136	90.0%	81.5%	7.8%	4.1%
Academics	101	95.8%	85.2%	99	89.8%	86.0%	136	96.7%	88.5%	7.0%	2.5%
School Environment	101	93.7%	85.0%	98	90.3%	85.3%	136	94.3%	85.1%	4.0%	-0.2%



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## Family Satisfaction and Engagement Survey

### 2018 - 2019

### EXCEL Academy Family Satisfaction and Engagement Survey

The following are the results of EXCEL Academy's Family Satisfaction and Engagement Surveys. The parent survey was scored on a 5 point scale, Strongly Disagree to Strongly Agree

Category	2017			2018			2019			School 18 to 19 Change	District 18 to 19 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
<b>General</b>											
I would recommend this school to others.	101	95.0%	83.1%	97	88.7%	84.2%	135	94.8%	85.0%	6%	1%
Overall, how satisfied are you with your child's school?	101	92.1%	76.0%	97	87.6%	77.1%	133	96.2%	77.5%	9%	0%
<b>Involvement Opportunities</b>											
How satisfied are you with opportunities to connect you to other parents at your child's school.	97	76.3%	71.7%	100	62.0%	73.7%	127	92.9%	87.7%	31%	14%
How satisfied are you with resources (verbal, printed materials, or online) on ways you can support your child's learning at home.	99	88.9%	83.4%	97	87.6%	84.1%	132	96.2%	89.1%	9%	5%
How satisfied are you with updates about your child's school.	100	90.0%	88.2%	98	89.8%	89.1%	136	95.6%	91.6%	6%	3%
How satisfied are you with parent workshops, trainings, or classes provided at your child's school.	99	76.8%	67.5%	100	82.0%	67.3%	126	96.0%	83.5%	14%	16%
How satisfied are you with parent-teacher conferences that provide information that is clear, usable, and linked to my child's learning.	101	91.1%	87.7%	99	92.9%	88.4%	133	97.0%	89.0%	4%	1%
How satisfied are you with information about how you can be involved at your child's school.	101	86.1%	83.3%	97	80.4%	84.6%	129	94.6%	89.7%	14%	5%
How satisfied are you with opportunities to talk to the school about how you and the school can help your child succeed.	101	93.1%	83.2%	99	86.9%	83.9%	133	95.5%	87.6%	9%	4%
<b>Communication</b>											
How well does your child's school reduce barriers to parents participating in the school by providing services such as child care, translation and interpretation, convenient meeting times, locations accessible to parents, etc.	101	83.2%	69.5%	96	72.9%	72.3%	128	85.2%	79.4%	12%	7%



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<b>Communication</b>											
How well does your child's school make parents feel welcome.	102	97.1%	83.7%	98	90.8%	85.2%	133	94.7%	86.2%	4%	1%
How well does your child's school communicate respectfully with people from diverse culture/language background.	102	92.2%	78.4%	98	84.7%	80.4%	134	92.5%	88.5%	8%	8%
How well does your child's school develop two-way channels for communications from home to school and from school to home.	100	87.0%	79.3%	99	86.9%	81.1%	135	92.6%	83.0%	6%	2%
How well does your child's school encourage the community to be involved with the school in a variety of ways.	103	85.4%	75.4%	98	84.7%	77.3%	135	92.6%	82.4%	8%	5%
How well does your child's school ask for your input about important school decisions.	99	80.8%	62.5%	97	75.3%	64.8%	136	84.6%	68.5%	9%	4%
How well does your child's school value the diversity of children's backgrounds.	100	89.0%	78.3%	95	83.2%	80.5%	133	89.5%	84.3%	6%	4%
How well does your child's school provide a helpful person who will respond to my concerns.	101	91.1%	76.5%	97	88.7%	78.6%	135	92.6%	80.3%	4%	2%
How well does your child's school offer a variety of opportunities for parents to volunteer at the school.	100	82.0%	74.0%	98	72.4%	75.9%	129	85.3%	80.6%	13%	5%
<b>Academics</b>											
How satisfied are you with your child's school's ability to provide academic support needed to meet your child's needs.	101	95.0%	87.8%	99	94.9%	88.3%	135	98.5%	90.1%	4%	2%
How satisfied are you with your child's school's ability to use appropriate resources, such as technology, to motivate student learning.	99	97.0%	90.1%	98	90.8%	90.9%	135	99.3%	93.4%	8%	3%
How satisfied are you with your child's school's ability to provide information about before or after-school activities, tutoring, or other school programs that can support your child.	100	95.0%	82.7%	96	87.5%	84.2%	134	97.0%	88.6%	10%	4%



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<b>Academics</b>											
How satisfied are you with your child's school's ability to incorporate your child's goals, strengths, and talents in his/her learning.	98	96.9%	83.5%	98	86.7%	84.2%	136	97.1%	87.5%	10%	3%
School leadership emphasizes high academic expectations for all students.	101	95.0%	81.7%	98	88.8%	82.2%	134	91.8%	83.0%	3%	1%
<b>School Environment</b>											
The school creates an environment that emphasizes the importance of positive relationships between school and home.	100	97.0%	81.7%	98	87.8%	82.4%	136	93.4%	83.3%	6%	1%
The front office staff is friendly and welcoming.	101	96.0%	86.2%	98	93.9%	86.8%	135	96.3%	87.2%	2%	0%
I have confidence in the people at my child's school	101	95.0%	84.7%	96	91.7%	85.3%	135	97.8%	85.8%	6%	1%
The school creates a school environment that helps children learn.	100	95.0%	87.2%	98	91.8%	87.6%	136	97.1%	88.0%	5%	0%
My child's school is a safe place to learn.	99	92.9%	88.6%	97	93.8%	87.6%	135	96.3%	86.9%	2%	-1%
My child is challenged by the work s/he is given.	101	85.1%	81.6%	98	80.6%	81.3%	132	83.3%	81.6%	3%	0%
The teachers care about his/her success.	100	95.0%	88.3%	95	92.6%	89.0%	134	95.5%	88.9%	3%	0%
My child's school motivates my child to work hard.	101	91.1%	82.4%	97	90.7%	83.1%	135	93.3%	82.9%	3%	0%
My child's school prepares him/her for the next academic year.	90	96.7%	85.9%	78	92.3%	86.5%	123	94.3%	86.2%	2%	0%



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<b>School Environment</b>											
My child's school prepares him/her for college and career.	97	93.8%	82.2%	93	88.2%	81.5%	128	95.3%	76.1%	7%	-5%